



Website Privacy Statement
V3.0.2021

CalQRisk Website Privacy Statement & Cookies Policy

General

This statement describes how CalQRisk will collect and use the personal data we receive via our website. This is a live document so we recommend that you periodically review the most recent version.

Purposes

We collect your personal data on our website for the following purposes:

- To deliver our periodic newsletter to you
- For statistical analysis
- For market research and business development
- To review and improve our product, service and resource offerings.

Data Sharing

We will share your data with our representatives, including our employees, subsidiaries, contractors, agents, and other entities that we rely on to provide services including telecommunications, data storage and IT.

When legally obliged to by State or Government departments, bodies or agencies, we will share your data with them.

We will never sell your data to third parties.

International Transfers

If you sign up to receiving our email newsletter, we will store the information you share with us on our MailChimp database. MailChimp operates in the USA; their Privacy Policy is available here: <https://mailchimp.com/legal/privacy/>. MailChimp participates in and has certified its compliance with the EU-U.S. Privacy Shield Framework. To learn more about the Privacy Shield Framework, and to view MailChimp certification, visit the U.S. Department of Commerce's Privacy Shield website: <https://www.privacyshield.gov/welcome>.

Legal Bases for Processing

We will only ever process your personal data under one of the following legal bases. The legal basis that applies to our processing of your personal data will be disclosed to you in a Privacy Notice at the time of collection.

- The processing is necessary for compliance with a legal obligation to which we are subject.
- The processing is necessary for the performance of a contract to which you are party or in order to take steps at your request prior to entering into a contract (including a quote that is not taken up).
- The processing is necessary for the purposes of our legitimate interests or those of a third party.

Our legitimate interests are:

- To add value to our product offering
- To engage in activities to improve and adapt the range of products and services we offer and to help our business to grow

CalQRisk Website Privacy Statement & Cookies Policy

- To ensure our business processes are effective and efficient
 - To establish the most appropriate message and how best to communicate it with you
 - To ensure the proper running of our business.
- You have given consent to the processing of your personal data for one or more specific purposes.
 - The processing is necessary for the performance of a task carried out in the public interest.

Special and Sensitive Categories of Data

We do not collect special categories of data or sensitive data on our website.

Your Privacy and Data Protection Rights

Under Privacy and Data Protection legislation you have the right to:

- *Request information about whether or not we process your personal data*
- *Request a copy of any personal data of yours that is processed by us*
- *Request that we rectify any errors in your personal data*
- *Request that we erase your personal data*
- *Object to our processing of your personal data*
- *Request that we restrict our processing of your personal data*
- *Request a transferable version of your electronically processed data*
- *Withdraw your consent at any time*
- *File a complaint with the Data Protection Supervisory Authority*

Consent Withdrawal

You can withdraw your consent to receiving our newsletter at any time by following the 'Unsubscribe' link at the bottom of our newsletter, by emailing your request to dataprotection@CalQRisk.com, or by contacting us using the postal address or telephone number listed below.

To withdraw your consent to us contacting you electronically in relation to our products, services and resources, simply reply to any of our emails, email us at dataprotection@CalQRisk.com, or contact us using our postal address or telephone number listed below with your instruction.

Retention of Data

We will use your information to send you our newsletter until such time as you withdraw your consent, following which your information will be unsubscribed from our mailing list as soon as practicable. If you do not interact with our newsletter for a period of thirteen months, your personal data will be deleted, unless we have another legitimate basis for processing it.

Security

We take our information security responsibilities seriously and employ the most appropriate technical and organisational measures (TOMS) to ensure that our website visitors, software users and other stakeholders are afforded a high standard of privacy and data protection. We review these measures regularly. A copy of our TOMS statement will be made available to you on request.

CalQRisk Website Privacy Statement & Cookies Policy

Requests and Enquiries to us

If you are not satisfied with our treatment of your personal data, or if you require further information about our use of your personal data, please contact us. You can direct your correspondence to:

Data Protection Compliance Officer
LinkResQ Ltd T/A CalQRisk
4200 Atlantic Avenue
Westpark
Shannon
Co Clare
Email: dataprotection@calqrisk.com
Telephone: +353 (0)61 477 888

Right of Complaint to the Data Protection Supervisory Authority

You have the right to lodge a complaint with the Data Protection Supervisory Authority (DPSA). CalQRisk is registered in Ireland, the relevant DPSA contact details are:

Data Protection Commission
21 Fitzwilliam square south
Dublin 2
D02 RD28
Ireland

Webform link: <https://forms.dataprotection.ie/contact>
Telephone: +353 (0)76 110 4800 or +353 (0)57 868 4800

Further information is available in our [Privacy Policy](#).



Cookies Policy
V3.0.2021

CalQRisk Website Privacy Statement & Cookies Policy

Cookies

What is a cookie? A cookie is a small text file that may be stored on your computer or mobile device that contains data related to a website you visit. It may allow a website “remember” your actions or preferences over a period, or it may contain data related to the function or delivery of the site. Cookies can be set by the owner of the website or in some cases by third party services the website owner allows to present other information, run content, or provide other functionality such as analytics. You can see the full list of cookies used on our website in Appendix 1 below.

How are they used on this site? Our website uses the following types of cookies:

- **Session Cookies:**
Session cookies are used to deliver the basic functions of a website – i.e. to allow pages to remember technical changes or selections you may make between pages. Session cookies are temporary and are generally erased when you close your browser.
- **Persistent Cookies:**
Persistent cookies are capable of providing websites with user preferences, settings and information for future visits. Persistent cookies provide convenient and rapid access to familiar objects, which enhances the user experience (UX). A persistent cookie is also known as a stored or permanent cookie.
- **Third Party Cookies:**
Third-party cookies are set by a website other than the one you are currently visiting.

Managing Cookies: As a visitor to our website, you have visibility and control over the cookies (other than necessary cookies) that are set during your visit.

On accessing our website, you will be presented with the option to accept all cookies or to tailor your cookies settings by enabling the cookies you are willing to accept.

Cookies are presented in categories; you can view the relevant cookies by clicking on the category name.

If at any time you wish to review or amend your choices in relation to cookies on our website, you can do so by clicking on the ‘Manage consent’ tab which will be always visible at the bottom of your browser window while you are viewing our website, irrespective of your browser cookie settings.

Within your browser you can choose whether you wish to accept cookies or not. Different browsers make different controls available to you and so we provide links below to popular manufacturers' instructions on how you can do this. Generally, your browser will offer you the choice to accept, refuse or delete cookies at all times, or those from providers that website owners use ("third party cookies"), or those from specific websites.

[Google Chrome](#)
[Internet Explorer](#)
[Firefox](#)
[Safari](#)
[Safari Mobile](#)
[Opera](#)

CalQRisk Website Privacy Statement & Cookies Policy

Appendix 1

Cookies Register

Our website, www.calqrisk.com sets the following cookies:

Cookie Name	Category	Duration	Sensitivity	ID	Description
cookieinwinformcheckbox-others	Necessary	11 months	necessary	cookieinwinformcheckbox-others	This cookie is set by GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "Others".
cookieinwinformcheckbox-analytics	Necessary	11 months	necessary	cookieinwinformcheckbox-analytics	This cookie is set by GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "Analytics".
cookieinwinformcheckbox-performance	Necessary	11 months	necessary	cookieinwinformcheckbox-performance	This cookie is set by GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "Performance".
cookieinwinformcheckbox-functional	Necessary	11 months	necessary	cookieinwinformcheckbox-functional	The cookie is set by GDPR cookie consent to record the user consent for the cookies in the category "Functional".
cookieinwinformcheckbox-necessary	Necessary	11 months	necessary	cookieinwinformcheckbox-necessary	This cookie is set by GDPR Cookie Consent plugin. The cookies is used to store the user consent for the cookies in the category "Necessary".
cookieinwinformcheckbox-advertisement	Necessary	1 year	non-necessary	cookieinwinformcheckbox-advertisement	The cookie is set by GDPR cookie consent to record the user consent for the cookies in the category "Advertisement".
viewed_cookie_policy	Necessary	11 months	necessary	viewed_cookie_policy	The cookie is set by the GDPR Cookie Consent plugin and is used to store whether or not user has consented to the use of cookies. It does not store any personal data.
CONSENT	Analytics	16 years 5 months 17 days 14 hours	non-necessary	CONSENT	These cookies are set via embedded youtube-videos. They register anonymous statistical data on for example how many times the video is displayed and what settings are used for playback. No sensitive data is collected unless you log in to your google account. In that case your choices are linked with your account - for example, if you click "like" on a video.
IDE	Advertisement	1 year 24 days	non-necessary	IDE	Used by Google DoubleClick and stores information about how the user uses the website and any other advertisement before visiting the website. This is used to present users with ads that are relevant to them according to the user profile.
test_cookie	Advertisement	15 minutes	non-necessary	test_cookie	This cookie is set by doubleclick.net. The purpose of the cookie is to determine if the user's browser supports cookies.
VISITOR_INFO_LIVE	Advertisement	5 months 27 days	non-necessary	VISITOR_INFO_LIVE	This cookie is set by Youtube. Used to track the information of the embedded YouTube videos on a website.
YSC	Advertisement	session	non-necessary	YSC	This cookies is set by Youtube and is used to track the views of embedded videos.
yt-remote-connected-devices	Others	never	non-necessary	yt-remote-connected-devices	No description available.
yt-remote-device-id	Others	never	non-necessary	yt-remote-device-id	No description available.